



HOTEL BELLA RIVA

DURING YOUR STAY

- Our Reception is on duty 24/7
- The Check-out time is within 11.00 am
- Our Breakfast is served from 07.15 am to 10.45 am
- Our Restaurant is open from 12.00 pm until 2.30 pm for lunch, and from 7.00 pm until 10.30 pm for dinner. From 2.30 pm until 7.00 pm we offer a snack menu both at the restaurant and at the swimming pool
- Our Bar is open from 12.00 pm until late night
- We kindly ask you to book your table for dinner if you would like to dine with us, especially during week-end days
- WIFI is free. You can connect your device using our “bellariva guest”
The password is: **relax** (all small letters)
- Our swimming pool is open until 7.00 pm
You can find towels directly in our box at its side
- If you'd like to dine outside, our team will suggest you the best restaurants around the area. Especially during weekend, they might be very busy and it would be always better to book them in advance.
- Local taxi / tuktuk is available for short distance transfer to the surrounding towns. We highly recommend, especially during week-end evenings, to book it in advance - at least in the afternoon - due to the high traffic and the few availability of those.
- Please, ask at the reception if you are interested to buy any product from our boutique (perfumes, bags, olive oil, etc.), or any design object you might have seen during your stay

OTHER POLICIES

ROOMS AND COMMON AREAS

- If you have valuable item, please, use the safe in your room
- Guests are invited to not cross the terrace of the restaurant to reach the swimming pool. Please use the bar exit or the main gate
- If you have some friends coming to visit, please, inform the reception
Depending on the availability, we allow friends to come to the swimming pool with an extra fee, previous request at the front desk

SWIMMING POOL

- The entrance to the pool area is not allowed to pets
- It is not allowed to dive into the swimming pool
- It is not allowed to use inflates (the only ones allowed are life buoy for children)
- It is not allowed to scream, shout and play in the pool area
- It is required to take a shower before entering the pool
- For your safety, please, do not use glasses or ceramic items at the pool

LAUNDRY SERVICE

- Dry cleaning is not possible at the hotel, but we will deliver your clothes to our private company if needed. Please beware that the hotel doesn't take responsibility for dry cleaning damages
- It is compulsory that all the clothes have the "washing label" on it, if not, we won't be able to accept them

IN YOUR ROOM

LIGHTS AND AUTOMATION

- After opening the door by swiping the card, please insert the card in the box on the wall to activate electricity in your room
- You can find automation control at the entrance, on the wall, or in both bedside table. Shutters are also controlled by automation on the same command
- Do not disturb button is on the card reader at the entrance
- AC system has 3 speed, or if you wish just place it on OFF

TELEPHONE

- To call the reception dial n° 9 and press V
- To call another room just dial the room number and press V

TV

- To turn ON the television press TV then ON. To turn it OFF press TV then OFF
- To turn on the Satellite, press SKY then ON
- To buy a PPV Movie or sport event please contact the reception
- Payperview price (films and sport events) is €.15,00
- To check channel list please, use the botton "guida tv". You can find International channels also from channel n° 5000

SAFE

- Close the door of the safe (with the keycard on the entrance slot), choose your code + #. To open the safe just digit your code with the keycard on the slot

ROOM SERVICE

- We will charge 15,00 euro per lunch or dinner, and 10,00 euro per breakfast

NO SMOKING POLICY

- All our rooms are no smoking. Please during your stay respect this policy or we will be forced to add an extra charge of €. 250,00 on your final bill.
If you would like to smoke, please you will find ashtrays outside our entrance or in our park. Please beware to respect also other guests

SERVICES

PRIVATE TAXI TRANSFER

- We provide taxi service from/to our hotel to any distance. Feel free to ask any information and prices at the front desk.

PRIVATE BOAT TOUR

- Our skipper, Paolo Consolini, will take you around the best places of Lake Garda with his beautiful private boat.

Cost per hour	€. 180,00
Cost per 60 mins stop	€. 80,00

BOAT RENTAL - NO LICENSE-

- We are affiliate with a boat rental company in Gargnano that provides a nice 4mts boats. Prices starts from 130,00€ per half day rental (gas excluded and pick up in Gargnano)

SUP RENTAL

- We can provide a half or full daily rental SUP

Cost per half day	€. 30,00
Cost per full day	€. 50,00

E-BIKES

- You can find our brand new e-bikes in our garden. If you'd like to take one for a tour around our beautiful hills and lake, please come to the reception and we will make it ready outside of our main entrance in few minutes.

Cost per half day	€. 30,00
Cost per full day	€. 50,00